



ASHOK SHAHDEO

Senior Transition Manager



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Transition/Transformation Director with expertise in cloud technologies such as AWS and GCP Cloud, as well as automation, DevOps, and AI. Possessing an entrepreneurial mindset and thought leadership skills, constantly keeping up-to-date with service transition methodologies, tools, and templates. Capable of working in an ambiguous environment and delivering results by influencing assets beyond the hierarchy setup.

[Ashok Shahdeo Video Resume](#)
[Ashok Shahdeo PPT Resume](#)

Transitions & Transformations (Infrastructure) • Cloud Migrations • Project/Program Management

PROFILE SYNOPSIS

21 years of experience in IT infrastructure with a proven track record of delivering successful transition and transformation programs globally using both Waterfall and Scrum techniques.

14 Years of IT Infrastructure Transition Experience.

With over 30 executed projects in multiple geographic locations and a team size of over 100, I have in-depth proficiency in knowledge transfer processes and procedures, service and project management related to technology and infrastructure, contract and finance management, staffing, infrastructure set-up, and transition governance.

I have been recognized by my peers and clients for my ability to build and provide impromptu transition solutions and identify billable work opportunities during the transition. As a next-generation cloud transition-ready architect/program manager, I have expertise in GCP and AWS.

In addition, I hold certifications in PMP, Prince 2, Scrum Master, GCP and AWS Architect.



WORLDWIDE PROJECTS

3

Media & Entertainment



5

Pure Software Companies



3

Medical Sciences



7

Banking & Financial Sector



2

Power & Conversion Sector



1

Government Sector



9

Retail & Manufacturing



KEY PROFILE

★ I have a strong proficiency in managing, monitoring, and delivering multiple interrelated IT Infrastructure Transformation/Integration/Segregation projects/programs throughout the assigned regions, in line with the IT Strategy roadmap.



★ Additionally, I have experience in effectively monitoring and managing the delivery of the Service Operations Management (SOM) workstream, collaborating closely with procurement workstreams to ensure that they are structured appropriately to deliver both direct and indirect business benefits.



★ Ensures seamless delivery of transition projects by adhering to a globally recognized methodology that prioritizes risk management, governance, quality, issue resolution, and reporting. Emphasizes the importance of defining scope, providing accurate estimates, budget planning, resource allocation, and maintaining effective communication channels for IT governance.



Implements consistent and measurable infrastructure improvements to reduce administrative overheads. Develops long-term, healthy relationships with strategic partners, oversees programs, creates strategies, policies, and guidelines, nurtures talent, promotes cost-effectiveness, and ensures compliance.



★ As the accountable leader for end-to-end transition, I leverage the power of Microsoft Teams applications such as Business Intelligence, Artificial Intelligence Chatbots, and Cloud Technologies to take our transition efforts to the next level. By utilizing these advanced tools and technologies,



I aim to drive innovation and efficiency in our transition processes and deliver exceptional results. My focus is on continuously improving our transition methodologies and enhancing our team's capabilities to ensure that we are always at the forefront of industry best practices.



CORE COMPETENCIES

Transition Management

GCP Cloud Migrations

AWS Cloud Migration Program

Management

Scrum Master

Risk Management

Transformation Management

Content Development

Communication Management

Client Management

Retail IT Operations

Schedule and Cost Management



AWARDS RECEIVED

Unisys Quarterly Award for Execution Excellence

Unisys Global Services India | 2011



Unisys Gold Recognition Award

Unisys Inc, USA | 2011



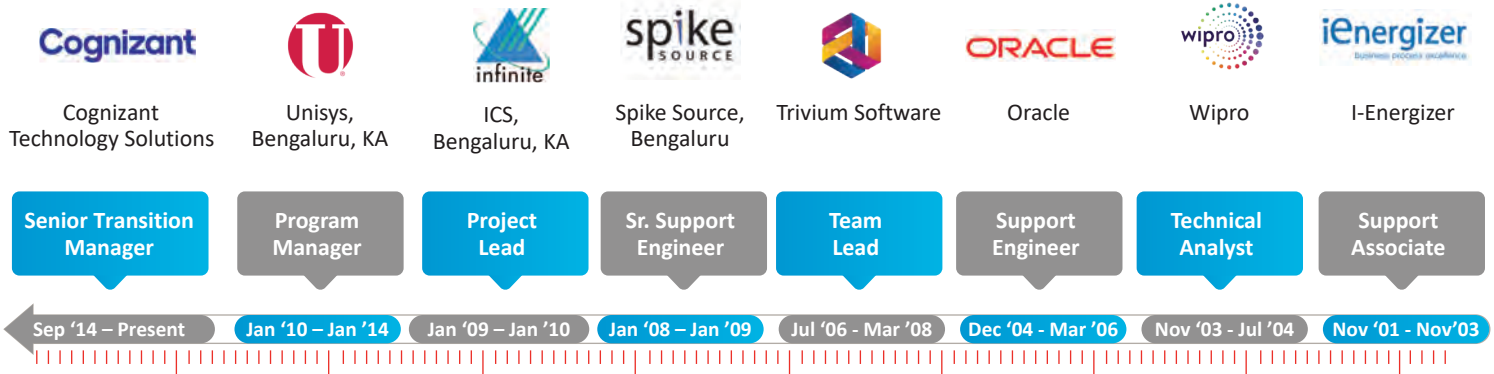
Cognizant Gold Award for Execution Excellence

Cognizant Technology Solutions | 2020





CAREER TIMELINE



PROFESSIONAL NARRATIVE

Sep 2014 – Present | **Senior Transition Manager** • Cognizant Technology Solutions – Bengaluru, KA



- I led 30 high-quality systems engineering, data center transformation, and enterprise-wide transition implementation projects for clients across Europe, the USA, and the UK. I managed projects ranging from \$10-60 million, with a focus on transforming data center infrastructure to Microsoft Azure, Google, and AWS within 3 to 9 months. Additionally, I successfully established a multilingual service desk supporting 11 languages.

Project Handled:

- Oversaw a cloud migration transformation project worth 25 million USD for a US medical technology services company. This involved utilizing AWS, Azure, and GCP cloud services, implementing vRealize automation, and automating tools, DC operations, and job scheduling transitions.
- Successfully completed a project worth 35 million USD for a US payment and technology company, which involved transitioning command center operations to India during the Covid era. The project was executed within 8 months and involved over 60 resources utilizing the Covid-19 Transition Framework.
- Led a complex transition project for major off-shelf retailers in the UK worth 33 million USD, including KT completion across 12 global locations. The project involved setting up a service desk in multiple languages and transitioning data center towers.
- Managed a large-scale ERP solutions and manufacturing deal worth 60 million USD within 11 months, which involved transforming a data center to AWS and leading KT in 21 countries across Europe, Asia Pacific, and the USA.
- Successfully delivered a multi-location service desk and application services transition for a Japanese customer in India, Budapest, and Shanghai.
- Negotiated a complex outsourcing deal for a French major wine and fashion luxury brand, involving data center transformation resources, command center services, and infrastructure services in the EU.
- Managed a 25 million USD project for a major animal food manufacturer, which involved decentralized KT across 7 countries and running transition and transformation projects in parallel.
- Established a command center and tools infrastructure, managing over 2000 servers and network devices for a major automobile component manufacturer in the USA. The project lasted 3 months and involved KA from the incumbent vendor.
- Led an application and infrastructure transformation project involving service desk, database, servers, DevOps, service management, network management, batch support, app packaging, and software distribution. Daily Scrum was used for project management..

Jan 2010 – Jan 2014 | **Program Manager** • Unisys – Bengaluru, KA



- I have a proven track record of delivering 12 successful projects covering various aspects such as Data Center Transformation, EPO, Network Transformation, and Storage Projects on time, within budget, and with exceptional quality.
- I am experienced in working with various tools such as ESX V Centre, Cisco technologies, Dell Server and Storage Device EMC VNX 5700, VCE Infrastructure.



CERTIFICATIONS

- PMI – PMP
- Prince 2 Practitioner
- IT Risk Management
- Certified Scrum Master
- GCP Certified Architect – Professional
- AWS Certified Cloud Architect – Associate
- ITIL V3 Foundation Certified
- MCP on Windows 2K Installation & Configuration
- Certificate in Business Communication (BEC-2) | University of Cambridge, Local Exam Syndicate
- Artificial Intelligence Foundations: Machine Learning” by Doug Rose



EDUCATION

PGDBM (Marketing)

IISM, Ranchi | 1999



BA (English)

Utkal University Orissa | 1997



ARTICLE & PRESENTATIONS

- Effective Collaboration
- YouTube Videos on Use of Cloud Tools, AI and BI for Developing a Transition COE and Business Communication